Factors Affecting Performance
Using HPI Methodology

- What are the performance specifications? Are they clearly stated?

- What types of support mechanisms exists? Do performers have the necessary resources, time, and tools to perform to specification?

- Are there clear consequences for performance?
  - Incentives
  - Rewards
  - Reinforcers

- Is prompt feedback given to performers?

- What is the individual capacity of the performers?
  - Mental capacities
  - Physical capacities
  - Emotional capacities

- Do the performers possess the necessary skills and knowledge to perform to specification?